

# Benner Group Enhances Protection and Efficiency

Founded in 1997, Benner Group specializes in BPO software solutions that simplify business management for their clients. Specializing in ERP, legal, logistics, human resources, healthcare, and corporate tourism, Benner's tailored management systems help organizations thrive in today's fast-paced environment. With a workforce of over 1,500 employees and offices across Brazil, Benner Group recognizes the critical importance of robust cybersecurity to safeguard their infrastructure and ensure seamless operations.

## Challenges in Securing a Growing Infrastructure

Prior to partnering with ThreatDown, Benner Group relied on a combination of endpoint security solutions. However, this approach presented its own challenges. "Managing multiple tools became increasingly complex and time-consuming," explained Jorge L. C. Espinhara, IT Manager at Benner Group. "We needed a solution that could unify our security layers and reduce the administrative overhead."

The decision to explore a new solution was driven by the rapidly changing cybersecurity landscape and the growing sophistication of cyber threats. "The pace and scale of attacks were evolving, and we needed to stay ahead of the curve," Jorge noted. As a company with a diverse portfolio of services, Benner Group was committed to advancing its security posture to protect its operations and maintain client trust.

"Our primary focus was on finding a technology that brought a differentiated, forward-thinking approach to threats. We wanted a solution that demonstrated innovation in protection methods and complemented our evolving security needs."

**Jorge L. C. Espinhara, IT Manager**  
**Benner Group**



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## Partner-At-A-Glance

**Customer** – Benner Group

**Industry** – Enterprise software and business process outsourcing (BPO)

**Country** – Brazil

**Displaced Solutions** – Cylance, Bitdefender



## ThreatDown Solutions

ThreatDown Ultimate Suite, including:

- Endpoint Protection
- Endpoint Detection & Response
- Managed Detection & Response
- Application Block
- Vulnerability Assessment
- Patch Management
- DNS Filtering

## Advancing Security with a Trusted Partner

When Benner Group began their search, they approached the process with a clear vision of what they needed to mature their cybersecurity capabilities. Their goal was to move beyond traditional protection techniques and adopt a solution that combined modern innovation with ease of use and rapid implementation.

“Our primary focus was on finding a technology that brought a differentiated, forward-thinking approach to threats. We wanted a solution that demonstrated innovation in protection methods and complemented our evolving security needs. Having used the company’s home product for years, I already trusted Malwarebytes’ reliability and effectiveness, which made ThreatDown a natural choice to include in our evaluations,” said Jorge.

During the proof of concept (PoC), ThreatDown showcased its ability to enhance threat detection and protection. “The platform identified potential threats that our previous solutions had missed and demonstrated how its layered approach could improve our overall security posture,” Jorge shared.

“This moment was a wake-up call for our team. ThreatDown not only brought these threats to light but also demonstrated how its layered approach could address threats that other solutions failed to detect. We were impressed by ThreatDown’s capabilities like ransomware rollback and the breadth of functionality available in a single platform,” Jorge explained.

Benner Group’ decision to adopt ThreatDown was driven by standout capabilities, including:

- **Centralized management and application updates:** Streamlined oversight and the ability to reduce the attack surface by keeping applications up-to-date.
- **Flight Recorder:** A powerful tool for detailed incident analysis, enabling the team to better understand and respond to potential threats.
- **Protection against brute force attacks:** A critical layer of defense to prevent unauthorized access.
- **USB Port Control:** Enhanced management of connected devices, minimizing potential entry points for malware.



## Results

- **Simplified and advanced security management** with a unified solution across workstations and servers
- **Detected 774 threats** (malware, adware, and trojans) on a single machine
- **Reduced detection and response time** through automated processes and 24/7 MDR support, improving reaction to threats
- **Improved security visibility** with detailed forensics, allowing for quicker identification and remediation of security incidents
- **Significantly reduce manual workload** by automating vulnerability assessment and patch management
- **Increased threat detection effectiveness** and gained robust protection across all endpoints

## A Foundation of Trust and Innovation

Following their evaluation, Benner Group adopted ThreatDown Ultimate for both workstations and servers, bringing together a powerful suite of advanced security capabilities, including next-generation antivirus (EP), Endpoint Detection and Response (EDR), Managed Detection and Response (MDR), Application Blocking, Vulnerability Assessment, Patch Management, and DNS Filtering.

According to Jorge, the value was immediate and impactful. “With ThreatDown Ultimate, we have achieved a significant increase in our security maturity. The installation was quick, quiet and without impact on employees. The unified platform has completely transformed our security management, providing comprehensive visibility into the environment and seamless integration between solutions. ThreatDown has not only modernized our security posture but also strategically positioned Benner Group for future growth, providing consistent protection with minimal impact on system performance.”

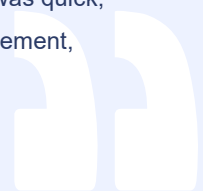
The Ultimate suite has delivered several key benefits for Benner Group:

- **Greater security maturity:** The holistic approach to security, encompassing detection, response, and prevention, brought a new level of security sophistication.
- **Significant reduction in incidents:** “We’ve substantially reduced the number of security incidents. ThreatDown’s proactive protection really makes a difference in stopping threats before they escalate.”
- **Better visibility:** With ThreatDown’s central dashboard, Benner’s team gained real-time access to event correlation and detailed reports, enhancing their ability to track and respond to potential threats more efficiently.
- **Savings with human resources:** The automation of patch management and vulnerability assessments saved the team hours of manual labor, allowing them to focus on strategic tasks rather than firefighting.

“Managing everything from one cloud-based console has been incredibly positive for us. The interface is intuitive, so even team members without deep security expertise can jump in and contribute right away,” Jorge explained. On top of that, the team appreciates ThreatDown’s customer support. Jorge noted, “ThreatDown’s support response time is exceptional. Plus, we know the platform will only get better with frequent updates that add new features and optimize what’s already there.” Discussing the value Benner Group gains from ThreatDown MDR, Jorge shared, “24/7 MDR support has transformed our security operation. With experts constantly monitoring our environment, actions are taken almost instantaneously, eliminating the need for manual intervention by our staff. Not only has this drastically reduced our threat response time, but it has also given us the peace of mind of having expert support at any time. The speed of incident response, including isolating machines when necessary, allows our team to focus on strategic activities rather than managing routine threats.”

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## How Benner Group Strengthened Security with ThreatDown

	How Benner Group Gained Value	Benner Group's ROI
<b>Endpoint Protection (NGAV)</b>	<ul style="list-style-type: none"> <li>• Gained proactive defense against malware and ransomware</li> <li>• Experienced minimal system impact for seamless performance</li> <li>• Achieved high threat detection rates</li> <li>• Gained visibility by tracking installed software</li> </ul>	<ul style="list-style-type: none"> <li>• Significant reduction in malware incidents</li> <li>• Less time spent on remediation</li> </ul>
<b>Endpoint Detection &amp; Response (EDR)</b>	<ul style="list-style-type: none"> <li>• Gained detailed visibility into endpoint activity</li> <li>• Enabled forensic investigations with FlightRecorder</li> <li>• Enhanced threat detection capabilities</li> </ul>	<ul style="list-style-type: none"> <li>• Faster threat detection and response</li> <li>• Improved understanding of security incidents</li> </ul>
<b>Managed Detection &amp; Response (MDR)</b>	<ul style="list-style-type: none"> <li>• Gained 24/7 monitoring by security experts</li> <li>• Achieved rapid incident response, including machine isolation</li> <li>• Gained expert security support</li> </ul>	<ul style="list-style-type: none"> <li>• Cost savings on in-house security personnel</li> <li>• Reduced threat response time</li> </ul>
<b>App Block</b>	<ul style="list-style-type: none"> <li>• Gained granular control over application execution</li> <li>• Prevented malicious software and privilege escalation</li> </ul>	<ul style="list-style-type: none"> <li>• Lower security risks</li> <li>• Stronger control over the environment</li> </ul>
<b>Vulnerability Assessment</b>	<ul style="list-style-type: none"> <li>• Proactive identification of security risks</li> <li>• Streamlined prioritization of critical fixes</li> </ul>	<ul style="list-style-type: none"> <li>• Prevention of vulnerability exploitation</li> <li>• Reduced risk of security incidents</li> </ul>
<b>Patch Management</b>	<ul style="list-style-type: none"> <li>• Automated updates and patch deployment</li> <li>• Maintained a safer, more up-to-date environment Reduced attack surface</li> </ul>	<ul style="list-style-type: none"> <li>• Less manual effort for patching</li> <li>• More resilient security posture</li> </ul>
<b>DNS Filtering</b>	<ul style="list-style-type: none"> <li>• Equipped to block malicious domains and keep browsing safe</li> <li>• Enabled security policies that apply regardless of a device's location</li> </ul>	<ul style="list-style-type: none"> <li>• Prevention of browsing-related infections</li> <li>• Fewer security incidents</li> </ul>

“With ThreatDown, we’re not just managing security—we’re future-proofing our organization. The continued product updates and the evolving capabilities mean we’re well-prepared for the challenges of tomorrow, thanks to the strategic partnership we’ve built with ThreatDown.”



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## Modernized Security, Poised for the Future

For Benner Group, adopting ThreatDown has been a transformative move that modernized their security posture and positioned them for long-term success. “ThreatDown has significantly elevated our security maturity, allowing us to move from a fragmented approach to a unified, comprehensive solution. We’ve not only improved our defenses but also gained the peace of mind knowing that our systems are secure—no matter where they are or what devices are involved.” Jorge explained.

This modernization has provided Benner with greater operational efficiency, as they no longer need to manage multiple security vendors or deal with inconsistent tools. Instead, ThreatDown’s integrated suite offers seamless protection across endpoints, patch management, and DNS filtering, with minimal impact on system performance. Jorge added, “The centralized platform simplifies management, reduces human resource overhead, and delivers consistent, proactive protection—both inside and outside our corporate network.”

The breadth of capabilities provided by ThreatDown’s Ultimate suite, combined with the expertise of the 24/7 MDR team, has empowered Benner to detect and respond to threats more efficiently. With the Ultimate suite’s comprehensive protection and expert support, Benner is better equipped to tackle evolving threats, all while maintaining a streamlined security operation.

Looking ahead, Jorge concluded, “With ThreatDown, we’re not just managing security—we’re future-proofing our organization. The continued product updates and the evolving capabilities mean we’re well-prepared for the challenges of tomorrow, thanks to the strategic partnership we’ve built with ThreatDown.”



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