Richards Building Supply Adopts Unified Cybersecurity Platform and Extends Security Team with MDR Experts

Richards Building Supply has a strong, 40-year history of growth made possible by the company's unwavering commitment to innovation, quality, and building trusted relationships with its customers. To keep daily operations running smoothly, the company's IT team manages and secures an extended environment that includes hundreds of employees across 64 U.S. locations.

With a focus on quality that extends to the company's security posture, the security operations center (SOC) team applies a defense-in-depth strategy using multiple layers or security. Matthew Verniere, IT Project Manager for Richards Building Supply, assessed the company's go-forward security needs and wanted to take a proactive approach to modernizing the endpoint security protection. After careful evaluation, he determined that ThreatDown Endpoint Detection & Response (EDR) was the perfect fit for the company, providing a strong balance between leading-edge capabilities and ease-of-use.

"ThreatDown EDR empowers our team to optimize endpoint security operations and achieve a strong return on investment," said Verniere, noting that "when there's an attack, our time to respond is seconds. As soon as ThreatDown EDR detects a threat, IT is alerted, infections are isolated, and remediation is managed automatically."

Richards
BUILDING SUPPLY CO
Honored to be your first call since 1978!

Customer
Richards Building Supply
500 endpoints

Industry
Manufacturing

Solution
ThreatDown Nebula Platform, including:

- Endpoint Detection and Response
- Vulnerability and Patch Management
- DNS Filtering
- Cloud Storage Scanning
- Managed Detection and Response

Results

- Gained trusted partner to safeguard the company's environment—from cloud storage to the endpoints

- Alleviated resource constraints with MDR team of experts that extend the internal SOC with 24x7 monitoring oversight

"We've been a longtime Malwarebytes customer because the products are great, and the company has been wonderful to work with—always right there when we need them. That gives us confidence in our security and we consider Malwarebytes a trusted security partner of ours."

Matthew Verniere, IT Project Manager
Richards Building Supply

Gaining a unified cybersecurity platform

Fast forward years later, Richards Building Supply is a longtime ThreatDown, powered by Malwarebytes, customer with ongoing success combatting cyberthreats utilizing multiple ThreatDown, powered by Malwarebytes, threat prevention modules. With centralized management of a breadth of security solutions in the ThreatDown Nebula platform, Richards Building Supply has been able to consolidate security tools and standardize on ThreatDown, powered by Malwarebytes, for unified management across several security functions:

Vulnerability & Patch Management

Making the move from a previous tool to ThreatDown Vulnerability & Patch Management (VPM) gave the SOC team granular visibility into endpoint vulnerabilities while also eliminating the need to pivot between vendor consoles.

"ThreatDown VPM provides granular visibility for our endpoint patch management so we can quickly see anything that needs a critical patch as soon as they're needed. New vulnerabilities are discovered almost hourly, and ThreatDown, powered by Malwarebytes, makes it really simple to patch them as soon as possible," said Verniere.

DNS Filtering

Like every company, the internet is part of everyday work life for Richards Building Supply. Employees need to use the internet for countless work-related purposes, but without secure and visible safeguards for internet use, the SOC team knew it could expose the company to a wide range of risks. Adopting ThreatDown DNS Filtering gives the company a valuable security layer that helps keep web-based threats, malware-downloads, and online content from wreaking havoc on users and the organization.

"We got a big eye opener with ThreatDown DNS Filtering when we saw how many machines were trying to access sites they shouldn't. There were a few malicious sites that ThreatDown blocked, which were probably accessed from a link in a phishing email," said Verniere adding that "the DNS protection enabled us to tighten down the policy for what is doable from a web perspective."

Cloud Storage Scanning

With a widely dispersed business, Richards Building Supply has been putting a cloud-first strategy into practice for years. The company uses Microsoft 365 for productivity, collaboration, and storage, amassing terabytes of stored data. As part of the company's attack surface, the SOC team adopted ThreatDown CSS to reduce the risk of malware and other threats infecting—and spreading across—the cloud storage repository.

Proactive vulnerability management

with rapid exposure discovery and patch installations

Gained robust endpoint security

with ThreatDown EDR's strong capabilities against cyber threats

Tightened web security controls

to safeguard against web-based threats

Central visibility

of the company's extended infrastructure across 64 locations

Improved management efficiency

with a single, unified cybersecurity platform

"We wanted to extend our SOC team with MDR services, and that has always been our vision with Malwarebytes since we look at the company as a partner, rather than a vendor. ThreatDown MDR enables us to meet the need for 24 x7 coverage with professional security experts who work in the industry every day."

Matthew Verniere, IT Project Manager
Richards Building Supply

"All it takes is for one malicious file to be in our cloud infrastructure, and ThreatDown CSS helps us prevent that. It simplifies the task of monitoring and protecting the data we store in our cloud environment," said Verniere.

Extending the internal SOC with ThreatDown MDR

The threat landscape is always evolving and cyberthreats are nonstop, creating the need for SOC teams to be on call after hours and on the weekends.

"Keeping up with the trends and all of the different risks involved with cybersecurity is a tough thing to do when you have a tight team," said Verniere. This made it a natural choice for Richards Building Supply to engage ThreatDown, powered by Malwarebytes, for Managed Detection and Response (MDR) services.

ThreatDown™
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