

# THREATDOWN INTEGRATION WITH DATTO RMM

Leading endpoint protection and streamlined customer deployments for your MSP business

For managed service providers (MSPs), when there's a business opportunity to offer effective endpoint protection for a new customer, the timely development is paramount to delivering great customer experiences and creating a competitive advantage. The integration between ThreatDown and Datto sets you up for this success.

## **OVERVIEW**

With our integrated solutions, your MSP business gets the best of both worlds. Datto Remote Monitoring and Management (RMM) enables you to remotely monitor and manage endpoints, reducing costs and increasing service delivery efficiency. ThreatDown, powered by Malwarebytes, is a leader in the endpoint security market, helping our MSP partners protect their customers against malware and to recover quickly from infections to maintain business continuity.

Our technologies working together enable your MSP security teams to streamline the deployment of the ThreatDown OneView agents, so you can quickly support new customer opportunities. And for your current customers, the integration makes it easy to maintain agent updates across all of your client endpoints.

## **CAPABILITIES**

With the ThreatDown OneView console, our MSP partners get customer management and monitoring that is a breeze. The multi-tenant console enables you to streamline operations with centralized management of customer endpoints, license subscriptions, reporting, and global policies.

ThreatDown's integration with Datto RMMconsole makes it fast and easy to deploy and, if required, remove the OneView agent from your client endpoints. Within the Datto RMM console, you also gain visualization of the 'update status' of threat definition libraries for each endpoint, making it simple to ensure they're up to date and providing your customers with maximum malware protection.

### **KEY BENEFITS**

#### Boosts your staff's productivity and minimizes costs

- Enhances process automation
- Eliminates the need to purchase disparate applications to support client endpoints

## Ensures your customers' business continuity

- Decreases time to scan and remediate
- Reduces malware attacks
- Minimizes the impact of infections using ThreatDown to isolate and remediate

#### Extract more value from your Datto RMM investment

- Ensures strong security for your customers' endpoints
- Increases your customers' uptime and business productivity

## **USE CASES**

#### **Onboarding a new customer**

Once your customer is registered within Datto RMM, you can deploy the ThreatDown OneView agent across your customer's endpoints with the enabled default security settings. This provides your customer with immediate protection.

#### **Deprovision an end user machine**

With the integrated solutions, it's easy to manage your endpoint deprovisioning and reprovisioning. From your Datto RMM console, you can uninstall the OneView agent and recover the decommissioned software license. This returns the license to your pool for future use.

## Quickly verify threat definition status across endpoints

The Datto RMM console makes it easy for your MSP teams to view the current threat definition status of your customers' OneView agents. This allows your team to ensure all endpoints are up to date and providing maximum protection.

## **BEST-IN-CLASS ENDPOINT PROTECTION FOR MSPS**

The cloud-based ThreatDown, powered by Malwarebytes, portfolio for MSPs includes:

#### **ThreatDown Endpoint Detection and Response**

Endpoint detection and response (EDR) technology automatically detects, isolates, and remediates new threats for both workstations and servers, providing proactive protection and zero dwell-time in recovering from attacks.

#### **ThreatDown Endpoint Protection**

Advanced endpoint threat prevention solution for both workstations and servers that uses multiple detection techniques for full attack chain protection.

Our solutions help you grow your business by providing your customers with active threat response that keeps endpoints productive:

#### **Effective protection**

With multiple layers of protection, ThreatDown, powered by Malwarebytes, stops threats before they become problems for your employees. ThreatDown automates threat protection and detection across web, memory, application, and files, leveraging adaptive detection techniques, including behavioral monitoring and cloud-based machine learning.

#### **Proactive remediation**

In the event of a successful attack, ThreatDown provides active threat response capabilities that optimize your ROI and time efficiency with effective threat response at a fraction of the cost of manual remediation and endpoint re-imaging. ThreatDown provides automated, granular attack isolation to prevent the attack from spreading. Our "one-and-done" remediation maps the correct path to remove all traces of malware automatically and permanently, allowing your team to focus other strategic projects.

### **LEARN MORE**

To learn more about ThreatDown, powered by Malwarebytes, visit malwarebytes.com/business, ThreatDown MSP Program and OneView, visit malwarebytes.com/msp.



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