THREATDOWN™

HumanKind: building strategic IT security to support community impact.

Customer:	Industry:	Endpoints:	Region:
HumanKind	Non-profit	180 laptops, 140 mobile devices	United States

For 120 years, HumanKind has been changing lives across Virginia, from foster care and Early Head Start childcare to financial education and loans for people with damaged credit. When the non-profit built its own IT department, IT Manager Don Schimming took on 180 Windows laptops, 140 mobile devices, a mostly remote workforce, and a team of three. The old antivirus threw constant false positives, costing the team about five hours a week and interrupting employees mid-task. “Sophos antivirus lacked visibility and triggered numerous false positives, which hurt our confidence in the product,” Don says.

After a three-month evaluation, Don chose the ThreatDown Ultimate bundle with mobile protection. One platform now covers endpoint protection, EDR, MDR, patch and vulnerability management, application blocking, and DNS filtering, which extends protection beyond the corporate firewall to remote staff. The first deployment immediately surfaced adware and suspicious network activity the old tool had missed.

5-10 hrs
of weekly after-hours log review eliminated

5 hrs
recouped weekly from fewer false positives

24/7
MDR monitoring with no new IT headcount

Products Used

ThreatDown Ultimate MDR, DNS Filtering, Mobile Security

ThreatDown MDR became a true extension of a three-person team. Before, Don spent five to ten hours a week reviewing security logs outside business hours. Now ThreatDown analysts handle that monitoring around the clock, and the alerts are ones the team can trust. “When we receive an alert, we know it’s legitimate and requires attention, ” Don says.

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> Having professional security analysts monitoring our environment 24/7 provides tremendous reassurance. It ensures our environment remains protected at all times.
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> **Don Schimming**
> IT Manager
> HumanKind

The result is an IT team focused on the mission, not on troubleshooting. “Implementing ThreatDown has enabled a fundamental shift in our IT priorities. Our team can now focus on improving service delivery and new projects rather than troubleshooting security issues,” Don says. For an organization serving vulnerable communities across Virginia, that means better support for the people who rely on it.

If your IT team is small too, ThreatDown can provide **24/7 expert-led protection without the cost or complexity of building a security team in-house.**

Get a demo

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